Here are some of the ideas we came up with:
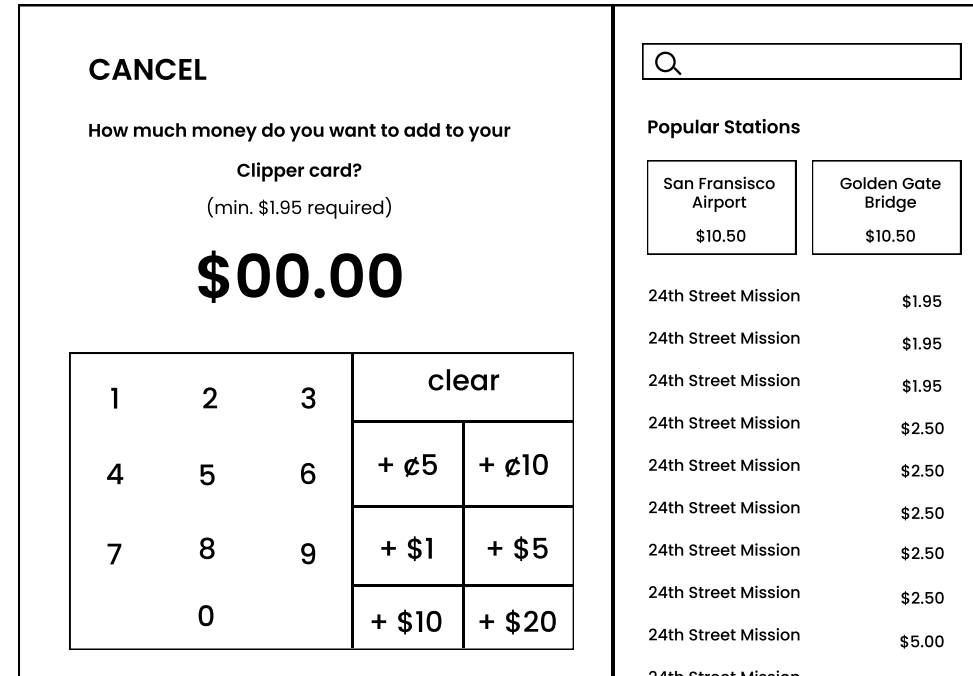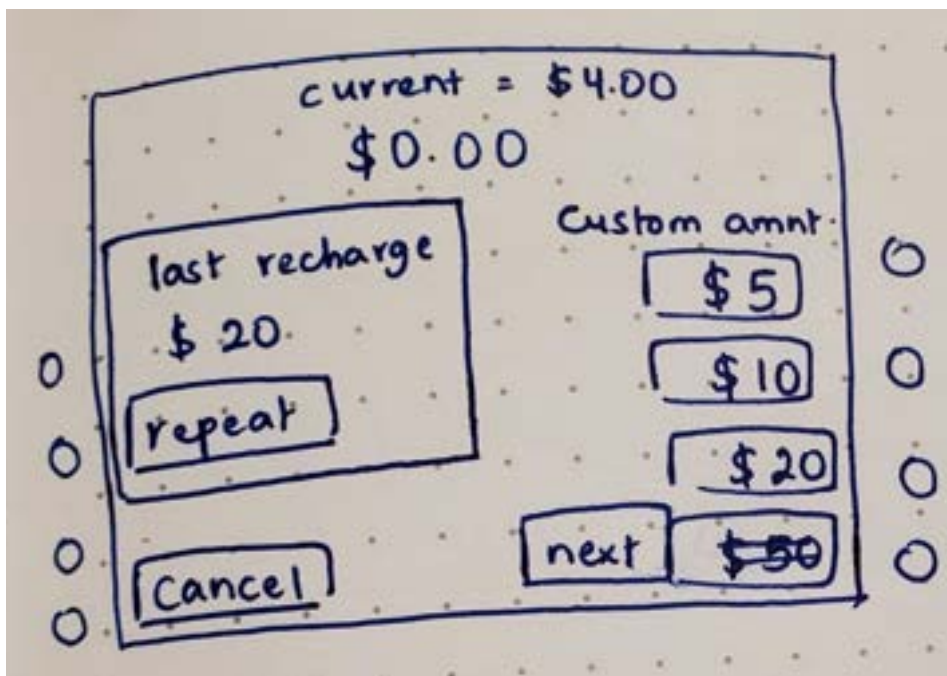
1. make the kiosk interface adaptable- give suggestions based on previous transactions

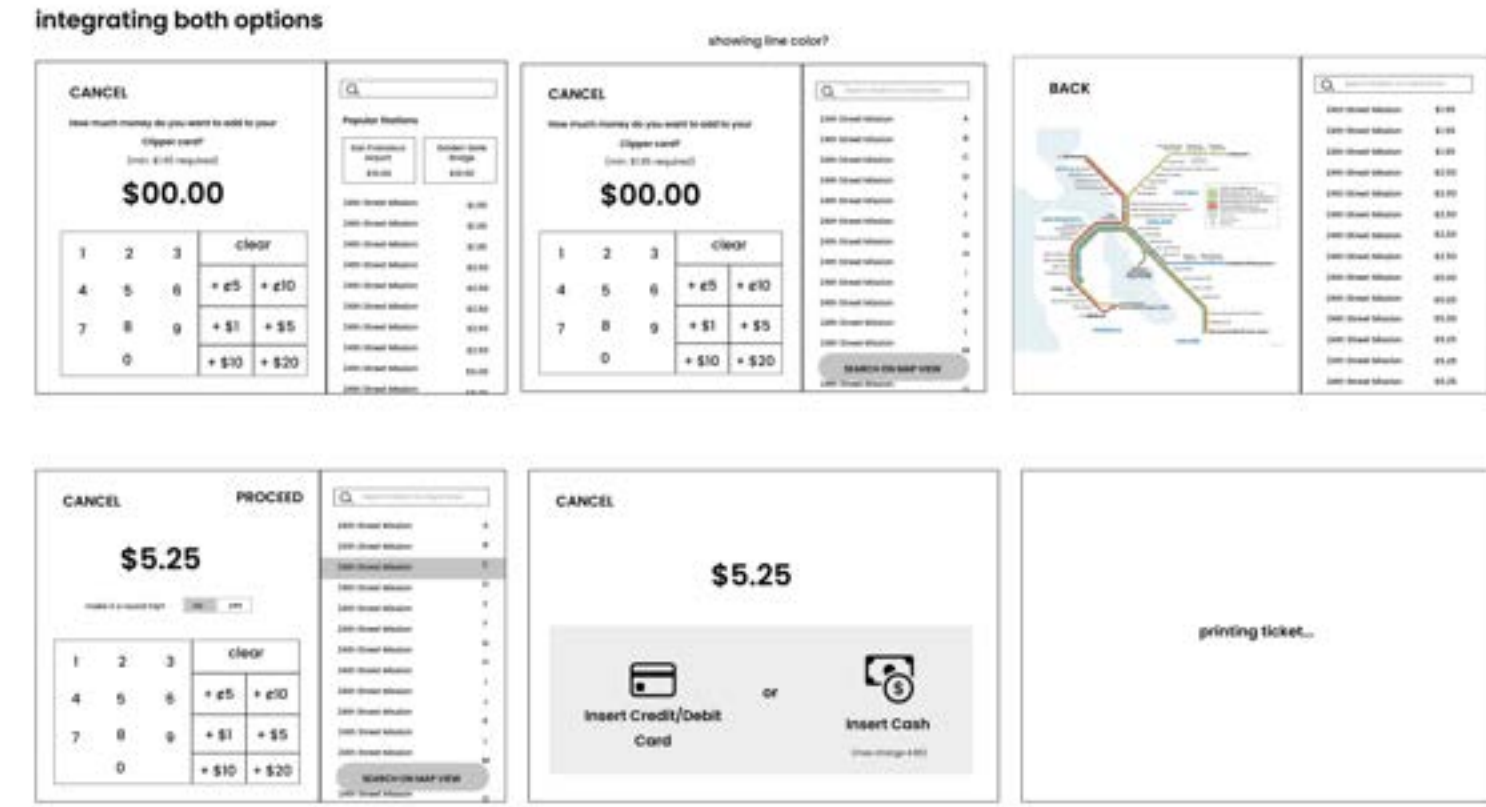## 2. integrate debit card scanner, clipper card scanner and number keys in one area

3. integrate fare calculator into the kiosk to provide more context (especially for first time users)

- give two options- add custom value/add value according to destination
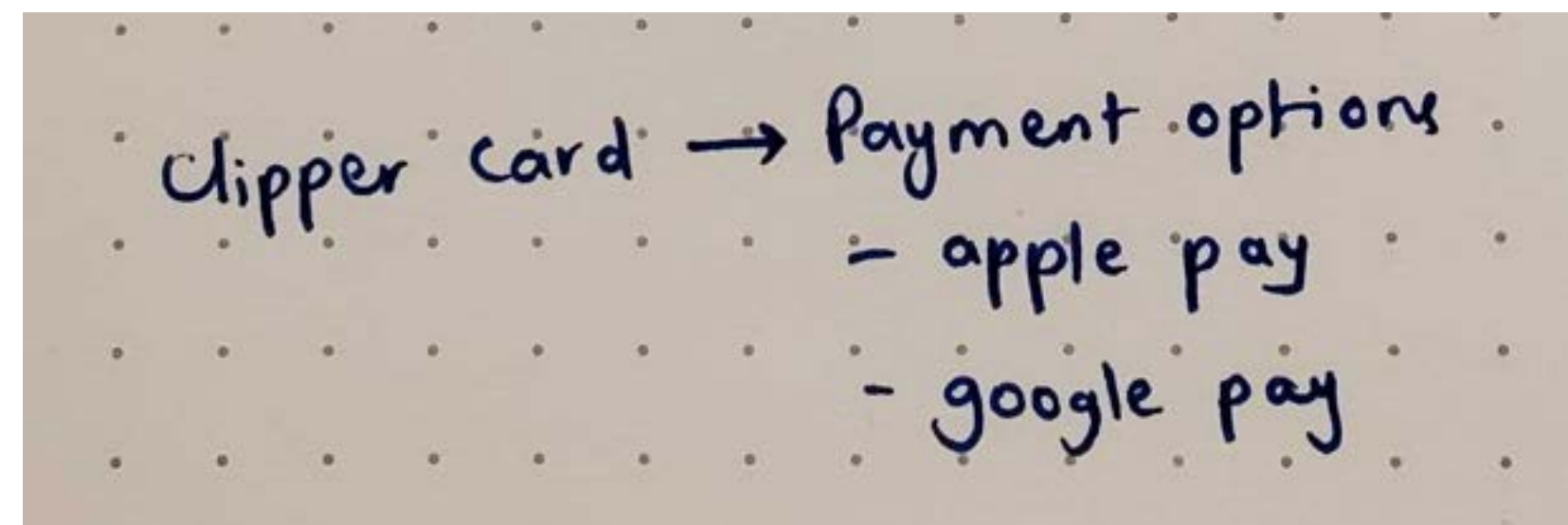

- integrating both options

1. get more people to use the BART app, so that they can check live train delays

- posters informing people about the BART app
- integrating clipper + apple pay/google pay into BART app

2. show if there are any delays on screen at the station, before people enter access gate, so they can be informed before entering
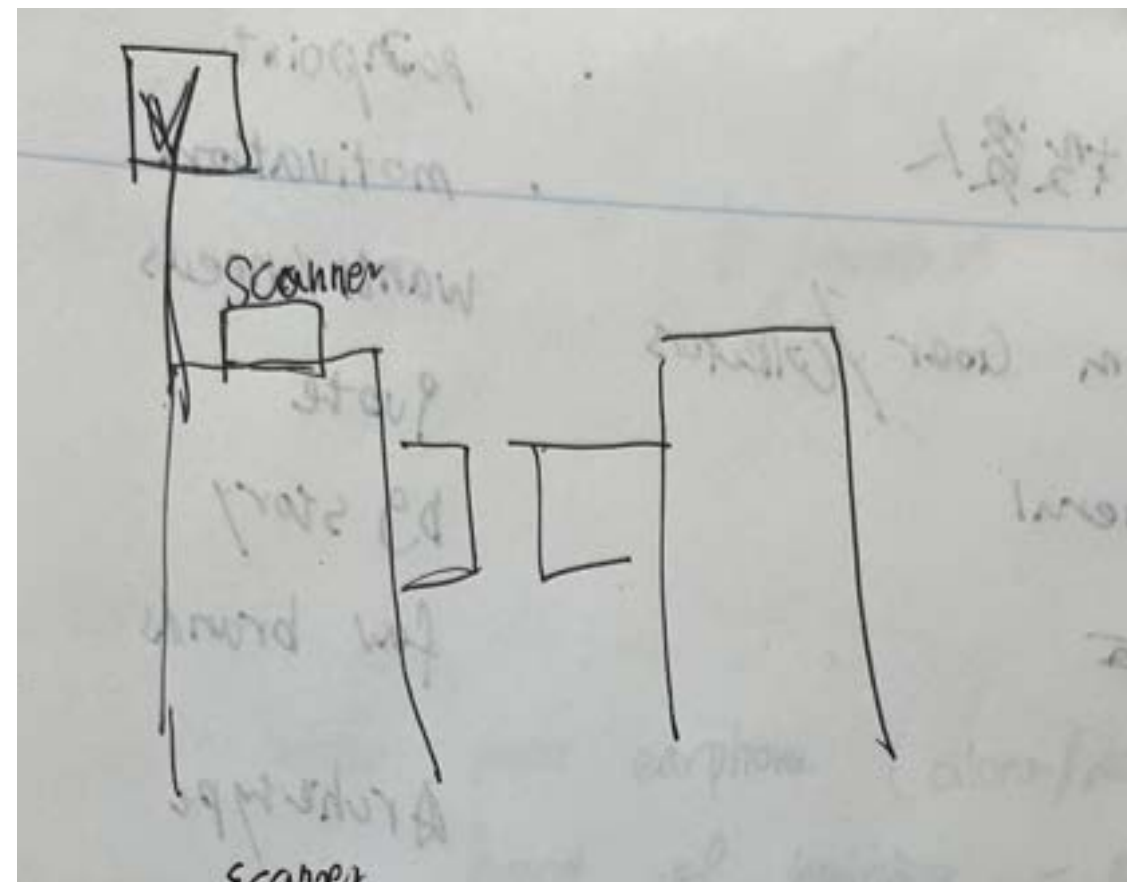
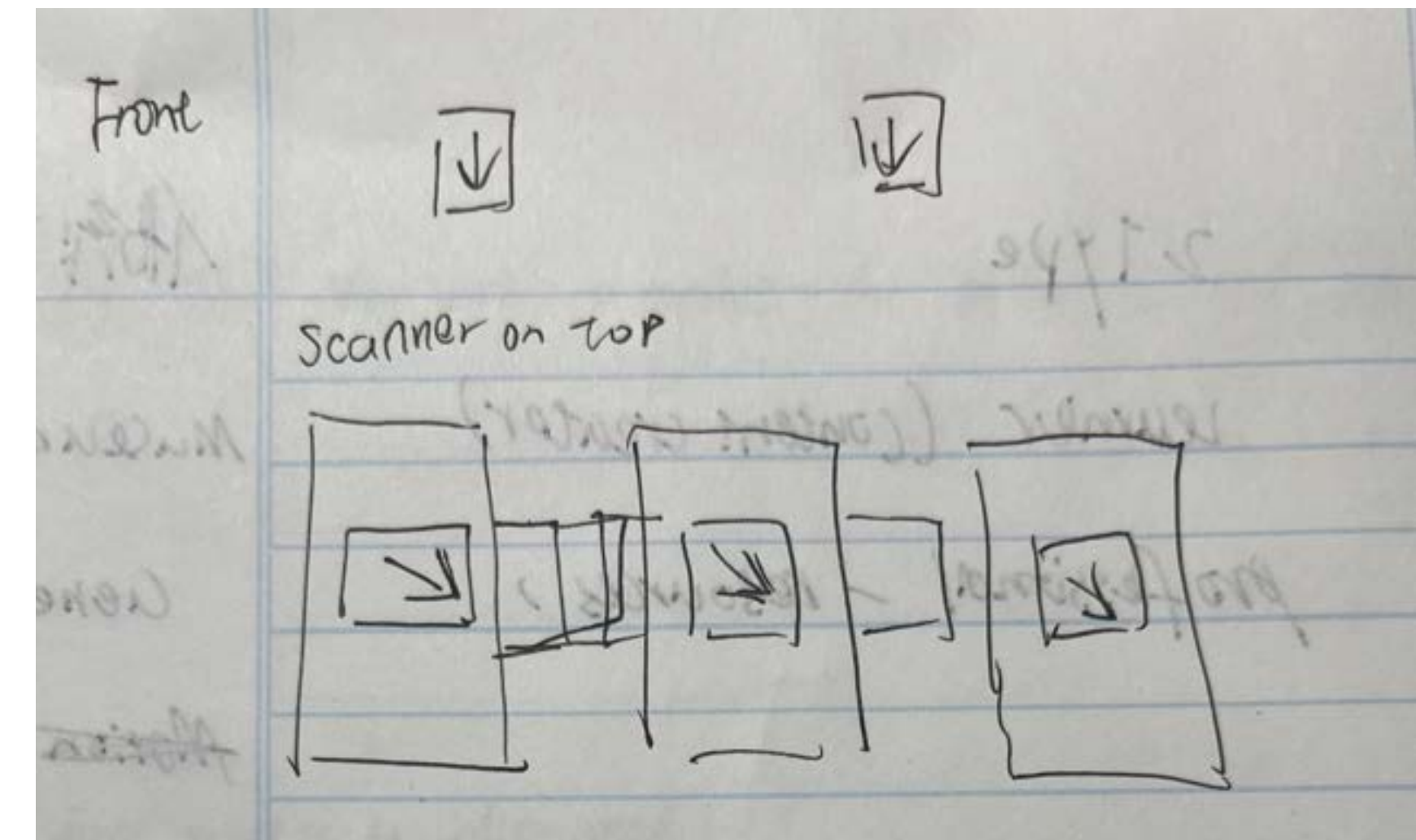**3. show map +colored line+arriving time+stop name in the BART app**
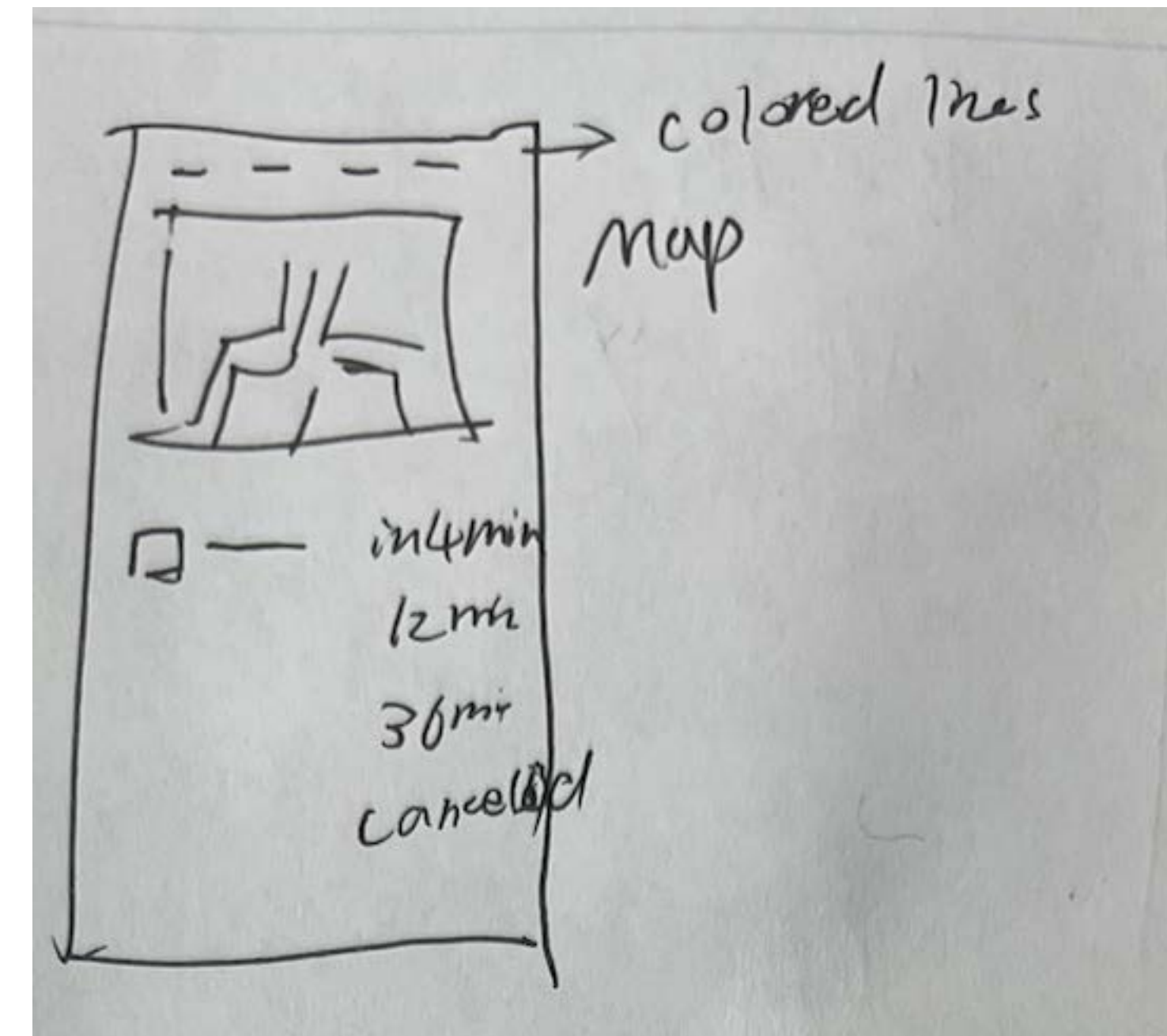
1. screens on top of the access gates that change depending on whether its exit or entry. This will help the indication be at eye level.
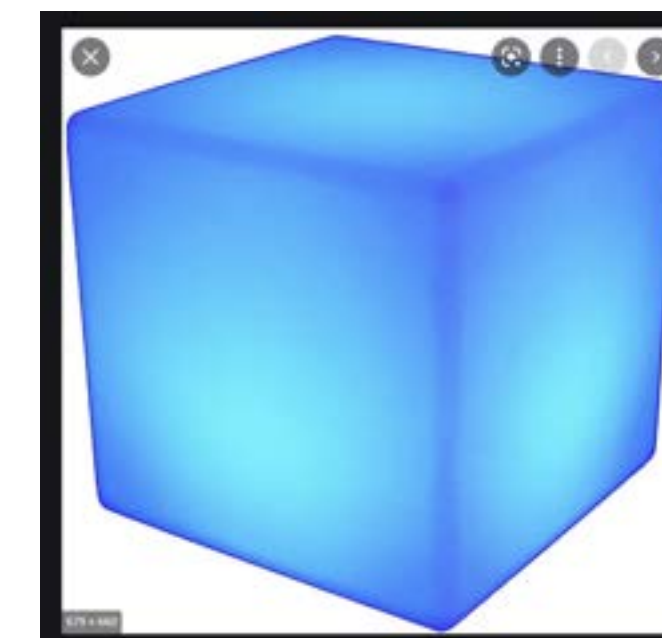

2. make the entire gate have scanner detection to avoid having people search for the scanner (at the accessible gate)
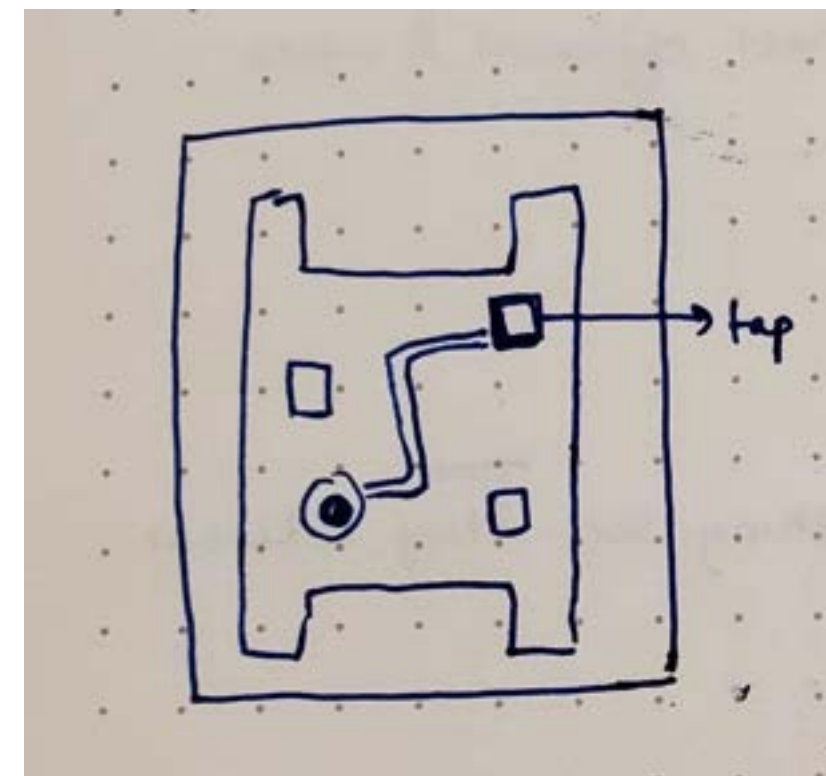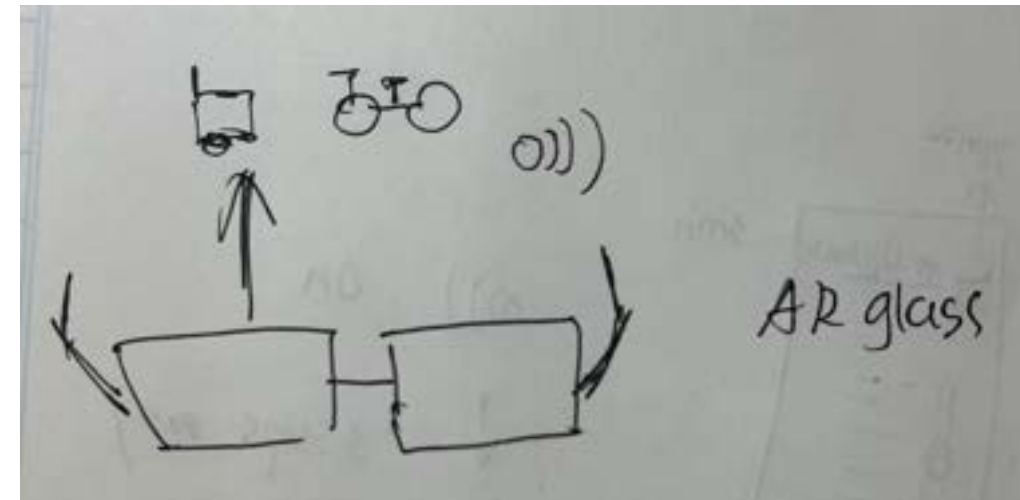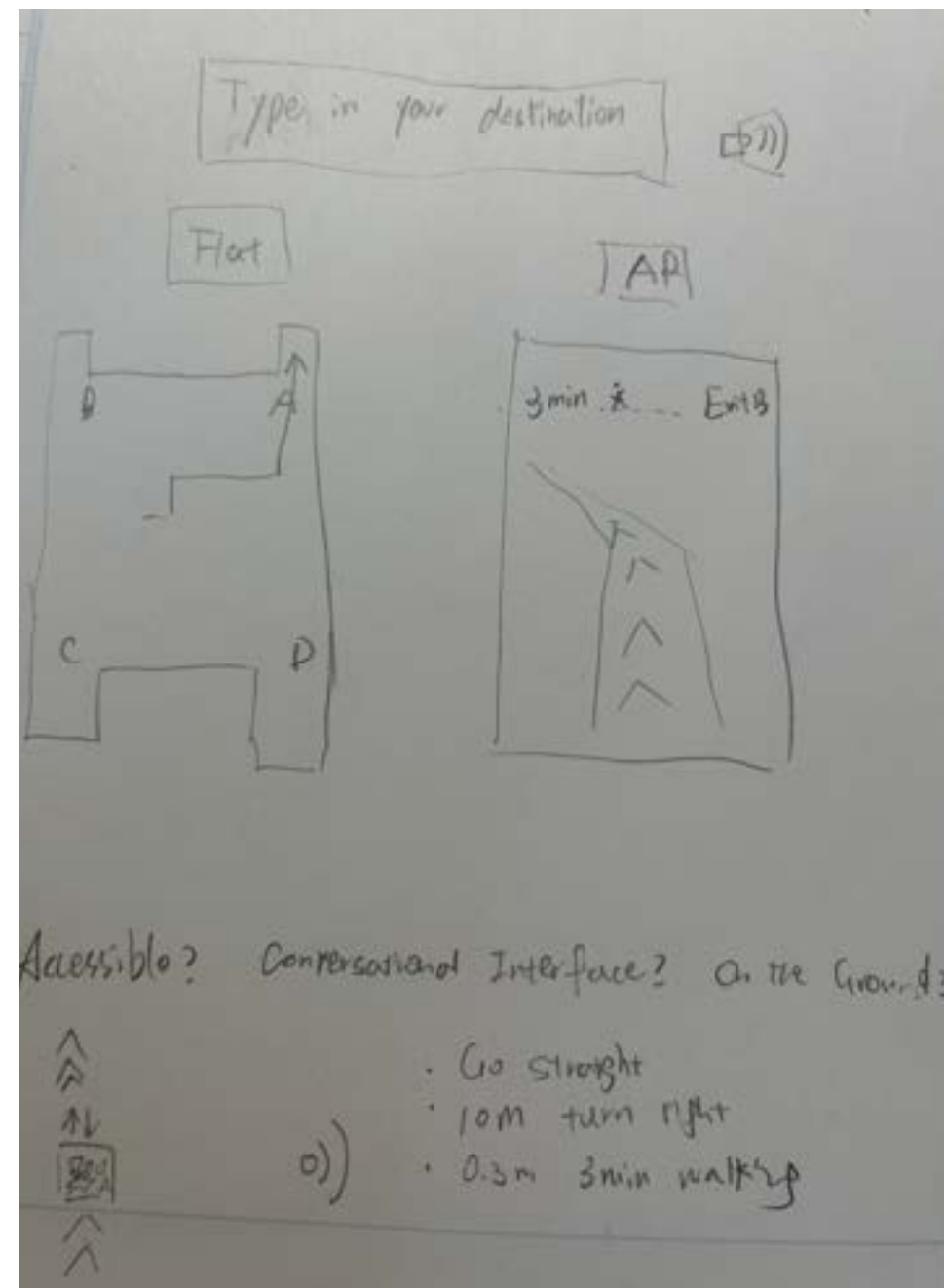
3. direction to show which side to enter from

4. make the entire acess gate reflect the color (full gate will be red/green depending on whether its exit or entry)

4

1. AR navigation integrated into the BART app

**2. flat map where if you tap on the icon(ex-elevator),
it shows you live directions**

3. in station physical maps showing where you are at each step

4. posters in the station showing QR code to scan for in station directions
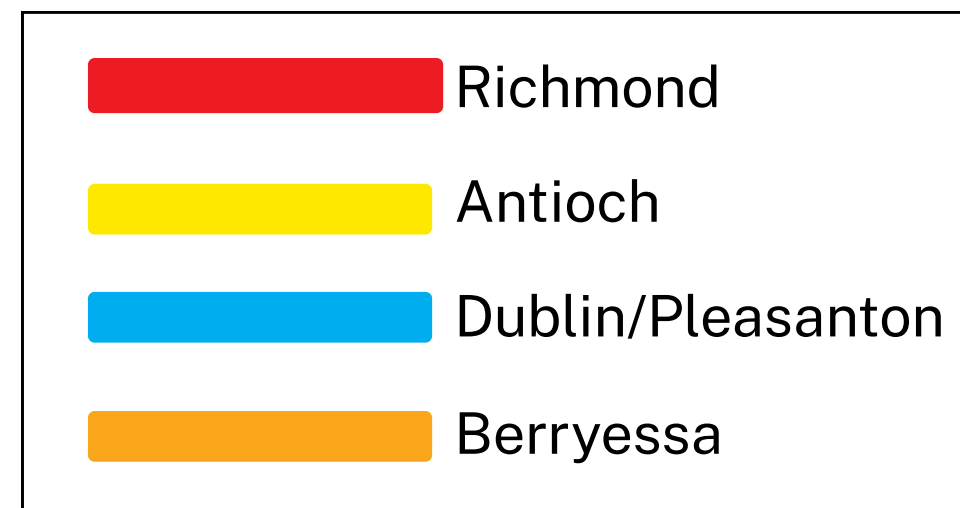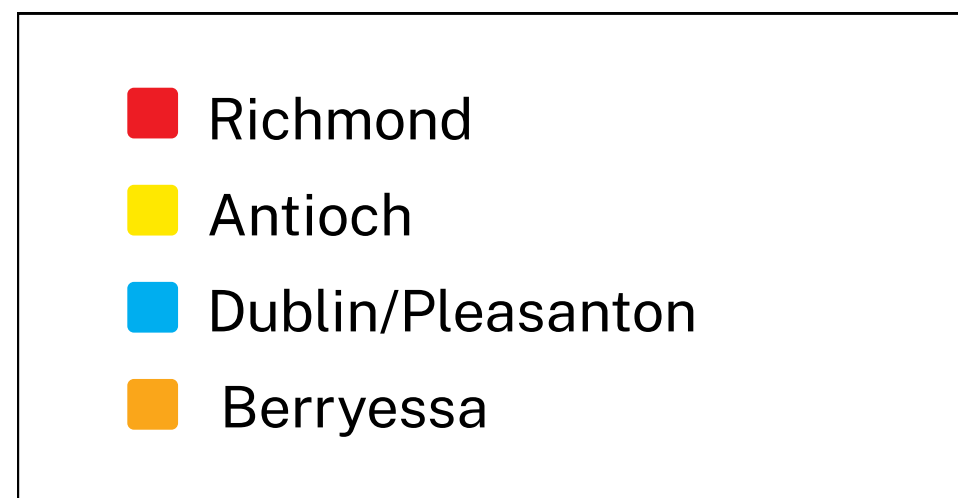
1. bike escalators

3. separate elevator just for strollers/wheelchairs and bikes

2. place elevators at multiple points of the platform, rather than just the starting and end

1. introduce color coding of lines at the platform, on the boards

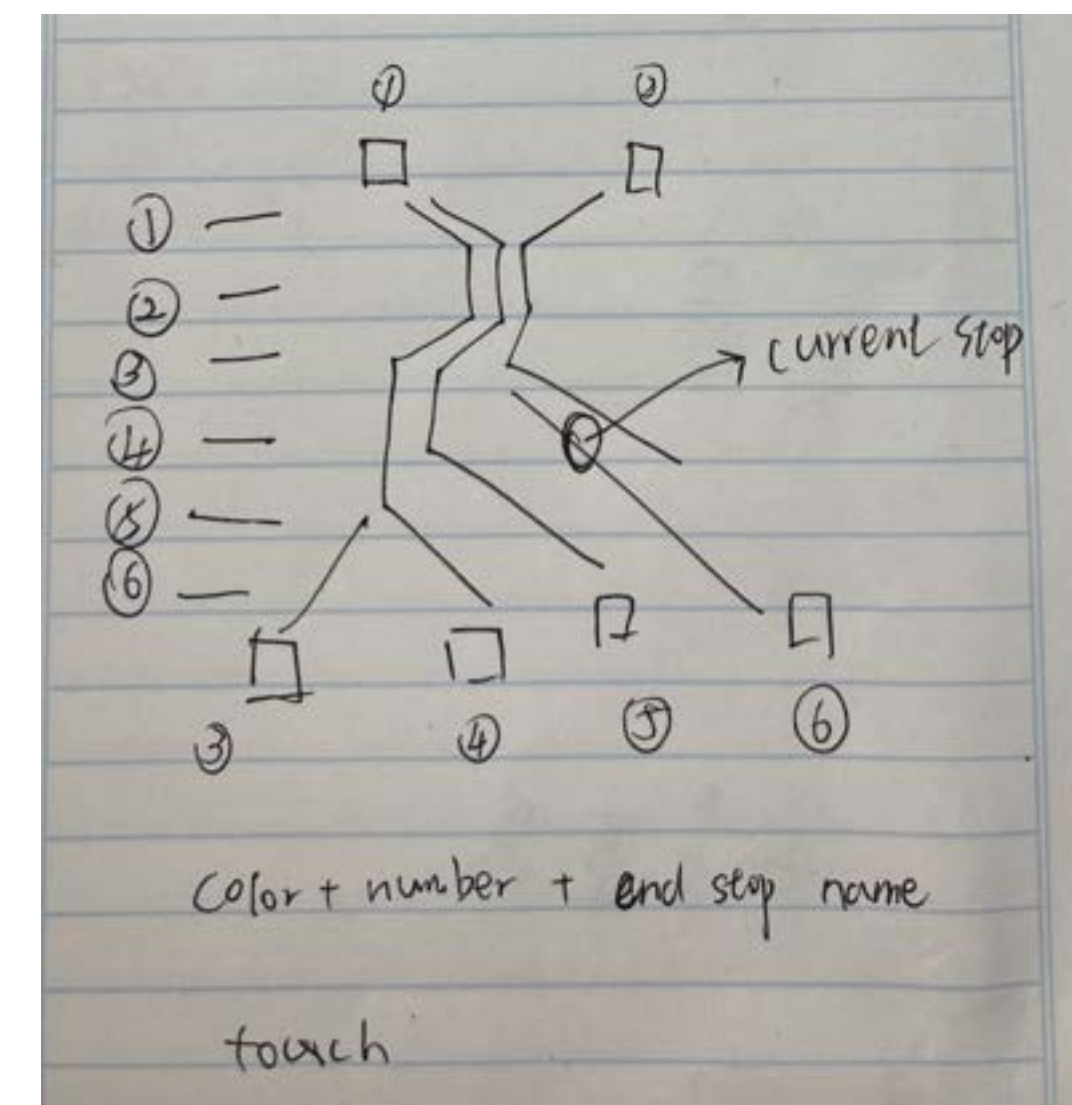|	
🟥 Richmond	
🟨 Antioch	
🟦 Dublin/Pleasanton	
🟧 Berryessa	

2. show the colors of the lines on the train

3. introduce bart map at platform

numbers and colors to represent lines, rectangles are the end stop names.
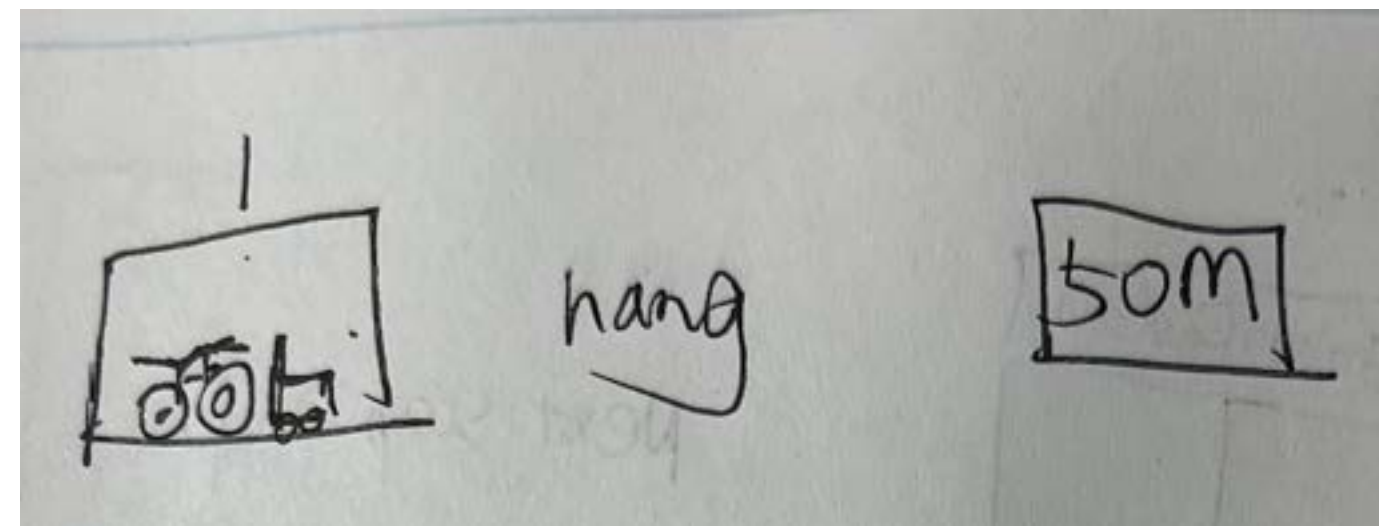
show current stop at the circle

1. markings on the platform

3. projections on the platform

2. signages showing where to wait

1. show announcements in written words as well on the train screens

2. show stop name clearly in words. maybe above the doors
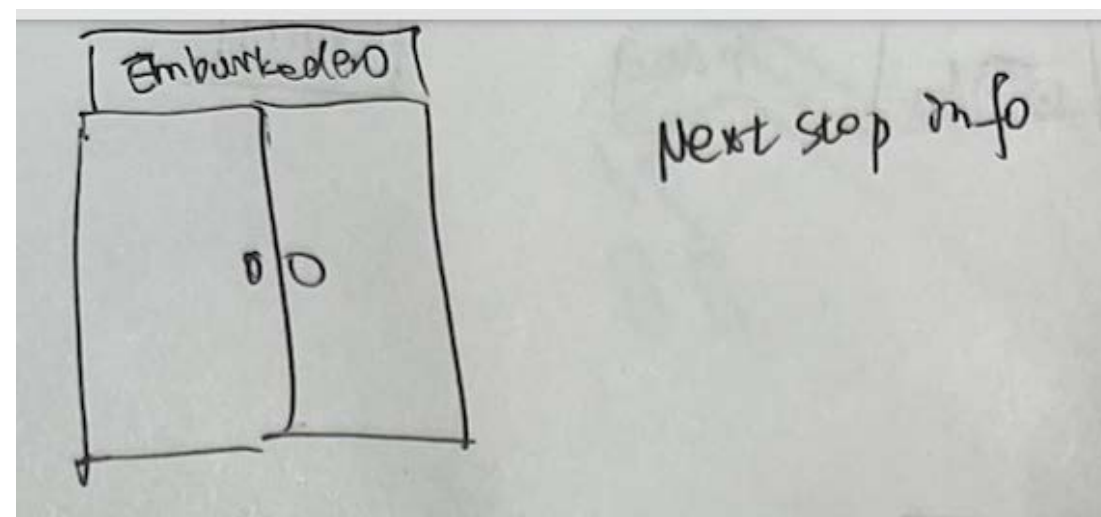
3. zoomed-in view of the line, showing live stop updates